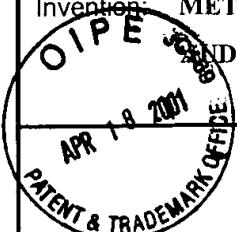


CERTIFICATE OF MAILING BY FIRST CLASS MAIL (37 CFR 1.8)

Applicant(s): MINA L. MCKAY ET AL

Docket No.

Y0R920000563US1/I27-0002

Serial No.
09/749,846Filing Date
December 27, 2000Examiner
NOT ASSIGNEDGroup Art Unit
2151Invention: **METHOD AND SYSTEM FOR GATHERING AND DISSEMINATING QUALITY PERFORMANCE AND AUDIT ACTIVITY DATA IN AN EXTENDED ENTERPRISE ENVIRONMENT**I hereby certify that this Transmittal Of Formal Drawings*(Identify type of correspondence)*

is being deposited with the United States Postal Service as first class mail in an envelope addressed to: The

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H.A.

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TRANSMITTAL OF FORMAL DRAWINGS

Docket No.

Y0R920000563US1/I27-0002

In Re Application Of: MINA L. MCKAY ET AL

Serial No.

09/749,846

Filing Date

December 27, 2000

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Examiner

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Art Unit

2151

Invention: **METHOD AND SYSTEM FOR GATHERING AND DISSEMINATING QUALITY PERFORMANCE
AND AUDIT ACTIVITY DATA IN AN EXTENDED ENTERPRISE ENVIRONMENT**



Address to:

Assistant Commissioner for Patents
Washington, D.C. 20231

Transmitted herewith are:

5 sheets of formal drawing(s) for this application.

Each sheet of drawing indicates the identifying indicia suggested in 37 CFR Section 1.84(c) on the reverse side of the drawing.

Marisa J. Dubuc
Signature

Marisa J. Dubuc
Registration No. 46,673
Customer No. 23413
Confirmation No. 4804

Dated: April 16, 2001

I certify that this document and attached formal drawings are being deposited on April 16, 2001 with the U.S. Postal Service as first class mail under 37 C.F.R. 1.8 and addressed to the Assistant Commissioner for Patents, Washington, D.C. 20231.

Mary E. Arnold
Signature of Person Mailing Correspondence

Mary E. Arnold
Typed or Printed Name of Person Mailing Correspondence